Intercon Messaging
Live Answer. Reliable Solutions.

Effective February 1, 2025

Monthly Packages:

100 minutes
$240.00
Additional minutes: $1.68

300 minutes
$580.00
Additional minutes: $1.66

500 minutes
$910.00
Additional minutes: $1.65

750 minutes
$1,325.00
Additional minutes: $1.64

1000 minutes
$1,691.75
Additional minutes: $1.63

Other packages available upon request

Telephone Answering Services

Features included:

- 24/7/365 Live CSR Support
- Call Recording & Logging
- Message Data Storage for 7 years
- Text Messaging
- MiTeam Web Login*

Additional Fees:

- Programming Fee (one time, minimum 1 hour)** **$125.00/hour**
- Agent Training (minimum 1 hour) ** **$125.00/hour**
- Additional Online Logins* **$5.95/login**
- Account Maintenance*** **$3.00/minute**
- Message Summaries & Reporting **$35.00/month**

* MiTeam Web features 1 **admin** login, update contact information, on-call scheduling & listening to your calls.
** Additional programming & training may be required depending on the complexity of the procedure. A credit card deposit will be required for all new accounts, $125.00 minimum fee.
*** Maintenance includes programming procedures, schedules and phone lists.

Other Services

LONE WORKER MONITORING (requires a monthly minute package)

Live Agent Check-in (via phone or text)

Single User (reporting not included)	**$45.00**	/month
Unlimited Users (reporting included)	**$110.00**	/month

GPS Device Monitoring

Basic Monitoring	**$128.50**	/month
Advanced Tracking (real time mapping software)	**$211.00**	/month

I.M OK WORK ALONE APPLICATION (Compatible with smartphone, SPOT & inReach)

Features:
- Auto check-in while driving, request assistance, trigger alerts
- Reports - Daily Snapshot, Weekly Lone Worker
- Access to Monitoring & Mapping Portal

App Activation Fee	**$50.00**	/user/one-time
Monthly Subscription (no CSR support)	**$20.00**	/month/user
Monitoring Package (includes live 24/7/365 CSR Support & Monitoring)	**$35.00**	/month/user *
Group Packages 50+ (includes live24/7/365 CSR Support & Monitoring)	**$30.00**	/month/user *
Check In Reminder (Phone or text to ensure operator is logged in)	**$75.00**	/month **

***Package rates are subject to escalation allowances or 5 escalations per user/month. Additional charges may apply.**

****Up to 50 users, additional $1.00/user after**

OILFIELD ALARM MONITORING (requires a monthly minute package)

Email & Protalk Alarm Monitoring	**$70.00**	/month/location

FIRE/ELEVATOR MONITORING

Fire Alarm Monitoring	**$441.60**	yearly
Fire Alarm Monitoring (reporting included)	**$520.80**	yearly
Elevator Monitoring	**$45.00**	/month